

Complaints Register

This is a register of complaints received by Newcastle Grammar School about the Park Campus Stage 1 Development since the State Significant Development application was granted (SSD).

Date of Complaint	Date of Response	Nature of Complaint	Contractor Response / Action	Complaint Status
24/02/2025	25/02/2025	Hydrant pump located at north western end of Union Street Building switching on and off throughout the night creating a disturbance to neighbouring residents.	Principal Contractor and Hydraulic Subcontractor conducted investigation and testing. Leak found to be causing issue. Fault was isolated and rectified. Issue closed out 17/02/2025.	Closed