# SCHOOLBOX GETTING STARTED



# **Schoolbox Getting Started**

The Schoolbox Parent Portal provides you with access to key information about the School and your child's learning, which may include the following, depending on the year your son or daughter is in:

- Timetable
- School Calendar
- Canteen
- The Learning Centre
- Primary Class Pages
- Due Work
- Assessment Schedules
- Assessment Notifications
- Assessment Task Results and Feedback
- Co-curricular Information
- School News and Information
- Contact Details for staff

This allows for clear communication between home and School, as we appreciate the importance of this relationship in supporting student achievement. Schoolbox is a dynamic environment and content is added regularly.

For new parents, to login to the Parent Portal, please use the following information: Website: https://portal.ngs.nsw.edu.au/

Username: The email address you provided the school on enrolment.

Password: Click the 'Password Reset' (Parents Only)' text to have a password setup link emailed to you.

Check your inbox for the following email 'NGS Schoolbox Portal Password Change' sent from office@ngs.nsw.edu.au. Please also check your junk mail folder.



Hi

You have requested a password reset for your account on NGS Schoolbox. Please follow the link below, or copy and paste it into your browser, to reset your password:

Username:

Reset Link:

https://portal.ngs.nsw.edu.au/passwordReset/set/s

(The above link will expire on Friday January 10th 2025 10:42am. If you did not request a password reset, please ignore this email.)

The NGS Schoolbox home page features a variety of components to keep you up to date with the school and your student's academic and co-curricular progress.

Your student/s will be listed under 'My Students' allowing you to access their timetable, calendar, due work, grades, ePortfolio and achievements.

The calendar component offers a short summary of upcoming events on the school calendar.

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QUICK LINKS	
PRIMARY	SECONDARY
NOTIFICATION SETTINGS	
MY STUDENTS	
Year 10	
4 Timetable 🌐 Calendar	🛓 Due Work 🖌 🗸 Grades
ePortfolio 🦞 Achievements	
CALENDAR	
Thursday January 9th 2025	
all-day • Taree Summer Regatta	
Friday January 10th 2025	

## **Dashboard Overview**

The top menu features quick links to a variety of services including:

- Parent Connect
- Clipboard (Co-curricular)
- Your student's timetable
- School calendar
- School news
- Groups which you have been made a member of
- School newsletter

The side menu features a variety of quick links including your favourite groups and pages.

The News Headlines will show your five latest news items.

# **Top Menu**



# Notifications

We recommend reviewing your Notification Settings and customising them to your preference. Select the portrait at the top right of the Schoolbox interface and select Notification Settings.



Or via the home screen button NOTIFICATION SETTINGS under Quick Links.



These settings can also be modified via the NGS app.



Notification Settings allow you to customise which notifications you will receive, and by which means it is delivered to you.

Notifications can be delivered in different ways such as email, text message or banner. Notification settings are highly customisable to your specific preferences.

# Notification types include:

#### Instant

When enabled, instant notifications triggered by news posts, group updates, grading feedback and many other areas of Schoolbox will appear sequentially within your internal notification list. The internal notification list can be accessed by selecting bell icon at the top right corner of the Schoolbox interface.



The bell icon will turn red when you have unread notifications.



# Email

Selecting email means you will receive an email at the time the notification is triggered. The email digest option combines multiple notifications into a single email which is delivered at 1:00PM on Fridays.

# Push

Selecting Push will allow notifications to be sent to your mobile phone via the NGS app immediately when notifications are triggered.

### Mute

You may also mute a specific notification trigger if you no longer wish to receive alerts when a particular event occurs.

Below are icons labelled for each notification delivery option.



User Guides & FAQs are available on the left side menu. Here you will find additional support material to help navigate NGS Schoolbox effectively.



The NGS IT team is available to assist you with set up, access and use of Schoolbox and it's related systems.

Contact ithelpdesk@ngs.nsw.edu.au or 02 4929 5811